

Women's Health Group of S.E. Georgia
3300 Fourth St.
Brunswick, Georgia 31520
912-267-0884

Dear Patient,

Please complete the enclosed forms and return them to our office with a **copy of your insurance card (front and back)** prior to your appointment. If there is not adequate time to mail the forms, please return them by one of the following methods listed below. This will help to prevent any delays in your appointment.

Forms may be submitted by any of the following methods:

Attn: Edith Fiveash / Scheduling Coordinator

- Fax to 912-267-6537
- E-mail to scheduling@whgobgyn.com
- By mail to above address
- Bring to office at least 48 hours in advance of your appointment

Please arrive at least thirty minutes early for your appointment so that we can verify your demographic information.

If you are unable to keep your scheduled appointment, please call the office as soon as possible to cancel or reschedule. We look forward to your visit with our practice and thank you for choosing Women's Health Group.

Women's Health Group of S.E. Georgia

Mark K. Norvell, M.D.
John Ellenberg, M.D.
Matthew Johnston, M.D.
Tina Mitchell, M.D.
Nancy Denlea, M.D.
Jennifer Roller, M.D.

PATIENT REGISTRATION FORM
(please print)

PATIENT INFORMATION

Today's Date: _____ Email address: _____ Family Dr. _____
Sex: F M / Dr. Mr. Mrs. Miss Jr. Sr. / Married Single Divorced Widowed
Last Name: _____ First Name: _____ Middle: _____
Is this your legal name? Yes No If not, What is your legal name? _____
Home Phone: _____ Cell: _____ Work: _____ Pager: _____
Mailing Address: _____ City: _____ State: _____ Zip: _____
Physical Address: _____
Social Security #: _____ Date of Birth: _____ Religion: _____ Race: _____
Employer: _____ Address: _____ Phone: _____
Who referred you to us? Dr. _____ Yellow Pages Friend Family member Other _____
Name of other family member seen here: _____

PRIMARY INSURANCE INFORMATION

(Please give your insurance card to the receptionist)

Person responsible for bill: _____ Insurance Phone: _____
Name of Primary Insurance: _____ Policy #: _____ Group #: _____
Insurance Claims address: _____
Policy Holder's Name: _____
Policy Holder's date of birth: _____ Policy Holder's Social Security#: _____
Policy Holder's address: _____ City: _____ State: _____ Zip: _____
Policy Holder's home phone: _____ Cell: _____
Policy Holder's Employer: _____ Employer phone: _____
Employer address: _____ City: _____ State: _____ Zip: _____

SECONDARY INSURANCE INFORMATION

Policy Holders Name: _____
Policy Holders date of birth: _____ Policy Holders Social Security#: _____
Policy Holders address: _____ City: _____ State: _____ Zip: _____
Name of local friend or relative not living at the same address: _____ Relationship to patient: _____

IN CASE OF EMERGENCY

The above information is true to the best of my knowledge. I authorize my insurance benefits be paid directly to the physician. I understand that I am financially responsible for any balance. I also authorize Women's Health Group or insurance company to release any information required to process my claims. I also request, in case of emergency, to contact the appropriate individual and, if necessary, disclose any health care information.

Responsible party / Guardian signature _____

Date _____

HISTORY

Full Name: _____ Date of Birth: _____ Race: _____

Marital Status: _____ Previous Marriage: Yes _____ No _____

Pregnancy History: Total Number: _____ Full term: _____ Aborted: _____
Premature: _____ Miscarriage: _____ C-Section: _____
Number of living children: _____
How do you currently prevent pregnancy? _____
Have you ever used birth control pills before? _____

Menstrual History: Last menstrual period: _____
Age you started your period: _____
Number of days of flow: _____
Do you have cramps with your period? _____
Do you have problems with premenstrual tension or other period problems? _____
Your period starts every _____ days.

Patient Past History: Allergies: _____
Current Medications: _____
Do you smoke? _____ If yes, number of packs a day? _____
Have you ever had cystitis? _____ Blood transfusion? _____
Asthma? _____ Kidney or bladder problems? _____
Anemia? _____ Heart problems? _____
Hepatitis? _____ Aneurysm? _____
Jaundice? _____ High blood Pressure? _____
Pneumonia? _____ Abnormal pap smear or dysplasia? _____
Tuberculosis _____

Previous Operations: _____
Type Date Physician

Type Date Physician

Family History: Mother: Age: _____ Health: _____
Father: Age: _____ Health: _____
Sister(s): Age: _____ Health: _____
Age: _____ Health: _____
Brother(s): Age: _____ Health: _____
Age: _____ Health: _____

Circle if anyone in your family has had or now has:

- | | | | |
|---------------|-----------------|----------------------|----------------|
| Diabetes | Birth defects | Heart disease | Osteoporosis |
| Depression | Thyroid Disease | Elevated cholesterol | Ovarian cancer |
| Breast cancer | Kidney problems | High blood pressure | Aneurysm |

ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

Notice to Patient:

We are required to provide you with a copy of our Notice of Privacy Practices, which states how we may use and/or disclose your health information. Please sign this form to acknowledge receipt of the Notice. You may refuse to sign this acknowledgement, if you wish.

I acknowledge that I have received a copy of this office's Notice of Privacy Practices.

Please print your name here

Signature

Date

FOR OFFICE USE ONLY

We have made every effort to obtain written acknowledgment of receipt of our Notice of Privacy from this patient but it could not be obtained because:

- The patient refused to sign.
- Due to an emergency situation it was not possible to obtain an acknowledgement.
- We weren't able to communicate with the patient.
- Other (*Please provide specific details*)

Employee signature

Date

NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

State and Federal laws require us to maintain the privacy of your health information and to inform you about our privacy practices by providing you with this Notice. We must follow the privacy practices as described below. This Notice will take effect on Jan. 1, 2008, and will remain in effect until it is amended or replaced by us.

It is our right to change our privacy practices provided law permits the changes. Before we make a significant change, this Notice will be amended to reflect the changes and we will make the new Notice available upon request. We reserve the right to make any changes in our privacy practices and the new terms of our Notice effective for all health information maintained, created and/or received by us before the date changes were made.

You may request a copy of our Privacy Notice at any time by contacting our Privacy Officer, Linda McDonald. Information on contacting us can be found at the end of this Notice.

TYPICAL USES AND DISCLOSURES OF HEALTH INFORMATION

We will keep your health information confidential, using it only for the following purposes:

Treatment: We may use your health information to provide you with our professional services. We have established "minimum necessary or need to know" standards that limit various staff members' access to your health information according to their primary job functions. Everyone on our staff is required to sign a confidentiality statement.

Disclosure: We may disclose and/or share your healthcare information with other health care professionals who provide treatment and/or service to you. These professionals will have a privacy and confidentiality policy like this one. Health information about you may also be disclosed to your family, friends and/or other persons you choose to involve in your care, only if you agree that we may do so.

Payment: We may use and disclose your health information to seek payment for services we provide to you. This disclosure involves our business office staff and may include insurance organizations or other businesses that may become involved in the process of mailing statements and/or collecting unpaid balances.

Emergencies: We may use or disclose your health information to notify, or assist in the notification of a family member or anyone responsible for your care, in case of any emergency involving your care, your location, your general condition or death. If at all possible we will provide you with an opportunity to object to this use or disclosure. Under emergency conditions or if you are incapacitated we will use our professional judgment to disclose only that information directly relevant to your care. We will also use our professional judgment to make reasonable inferences of your best interest by allowing someone to pick up filled prescriptions, x-rays or other similar forms of health information and/or supplies unless you have advised us otherwise.

Healthcare Operations: We will use and disclose your health information to keep our practice operable. Examples of personnel who may have access to this information include, but are not limited to, our medical records staff, outside health or management reviewers and individuals performing similar activities.

Required by Law: We may use or disclose your health information when we are required to do so by law. (Court or administrative orders, subpoena, discovery request or other lawful process.) We will use and disclose your information when requested by national security, intelligence and other State and Federal officials and/or if you are an inmate or otherwise under the custody of law enforcement.

Abuse or Neglect: We may disclose your health information to appropriate authorities if we reasonably believe that you are a possible victim of abuse, neglect, or domestic violence or the possible victim of other crimes. This information will be disclosed only to the extent necessary to prevent a serious threat to your health or safety or that of others.

Public Health Responsibilities: We will disclose your health care information to report problems with products, reactions to medications, product recalls, disease/infection exposure and to prevent and control disease, injury and/or disability.

Marketing Health-Related Services: We will not use your health information for marketing purposes unless we have your written authorization to do so.

National Security: The health information of Armed Forces personnel may be disclosed to military authorities under certain circumstances. If the information is required for lawful intelligence, counterintelligence or other national security activities, we may disclose it to authorized federal officials.

Appointment Reminders: We may use or disclose your health information to provide you with appointment reminders, including, but not limited to, voicemail messages, postcards or letters.

HIPPA Notice of Privacy Practices

This for does not cobstitute legal advice and covers only federal, not state, law.

YOUR PRIVACY RIGHTS AS OUR PATIENT

Access: Upon written request, you have the right to inspect and get copies of your health information (and that of an individual for whom you are a legal guardian.) There will be some limited exceptions. If you wish to examine your health information, you will need to complete and submit an appropriate request form. Contact our Privacy Officer for a copy of the Request Form. You may also request access by sending us a letter to the address at the end of this Notice. Once approved, an appointment can be made to review your records. Copies, if requested, will be made at no charge to you. If you prefer a summary or an explanation of your health information, we will provide it for you.

Amendment: You have the right to amend your healthcare information, if you feel it is inaccurate or incomplete. Your request must be in writing and must include an explanation of why the information should be amended. Under certain circumstances, your request may be denied.

Non-routine Disclosures: You have the right to receive a list of non-routine disclosures we have made of your health care information. (When we make a routine disclosure of your information to a professional for treatment and/or payment purposes, we do not keep a record of routine disclosures: therefore these are not available.) You have the right to a list of instances in which we, or our business associates, disclosed information for reasons *other than* treatment, payment or healthcare operations. You can request non-routine disclosures going back 6 years starting on April 14, 2003. Information prior to that date would not have to be released. (*Example: If you request information on May 15, 2004, the disclosure period would start on April 14, 2003 up to May 15, 2004. Disclosures prior to April 14, 2003 do not have to be made available.*)

Restrictions: You have the right to request that we place additional restrictions on our use or disclosure of your health information. We do not have to agree to these additional restrictions, but if we do, we will abide by our agreement. (Except in emergencies.) Please contact our Privacy Officer if you want to further restrict access to your health care information. This request must be submitted in writing.

QUESTIONS AND COMPLAINTS

You have the right to file a complaint with us if you feel we have not complied with our Privacy Policies. Your complaint should be directed to our Privacy Officer. If you feel we may have violated your privacy rights, or if you disagree with a decision we made regarding your access to your health information, you can complain to us. In writing. Request a Complaint Form from our Privacy Officer. We support your right to the privacy of your information and will not retaliate in any way if you choose to file a complaint with us or with the U.S. Department of Health and Human Services.

HOW TO CONTACT US

Practice Name: Women's Health Group of Southeast Georgia

Privacy Officer: Office Manager/Administrator

Telephone: (912) 267-0884

Fax: (912) 267-7948

E-Mail: whg@whgobgyn.com

Address: 3300 Fourth Street, Brunswick, GA 31520

HIPPA Notice of Privacy Practices

This for does not cobstitute legal advice and covers only federal, not state, law.

Women's Health Group

PRIVACY NOTICE AGREEMENT

I acknowledge that Women's Health Group of Southeast Georgia has provided me with a copy of its Notice of Privacy practices. I understand this acknowledgement means only that I have received the notice, and in no way effects the care I receive. I understand that Women's Health Group of Southeast Georgia will be in violation of HIPPA regulations should my medical record information be released without my written consent.

FINANCIAL POLICY

I understand that in consideration of the services provided, I am directly and primarily responsible to pay the amount of all charges incurred for services and procedures rendered by Women's Health Group. I am responsible for any applicable deductible or co-payments prior to the provision of services.

Women's Health Group of Southeast Georgia may file a claim for payment with my insurance company as required by contractual agreement. If the insurance company fails to pay Women's Health Group in a timely manner, I understand that I will be responsible for prompt payment of all amounts owed to Women's Health Group. Should the account be referred to a collection agency or attorney for collection, the undersigned shall pay all costs of collection, including a reasonable attorney's fee.

RESPONSIBILITY TO PROVIDE PROOF OF INSURANCE AND OBTAIN REFERRAL

I understand that it is my responsibility to provide Women's Health Group with a copy of my current insurance card and to obtain a referral from my primary care physician (PCP) if required by my insurance. Women's Health Group is not obligated to see patients without a valid referral. If I do not have insurance, I will be considered Private Pay or Self Pay and will be financially responsible for the total amount of the services provided. I will notify Women's Health Group immediately upon any change to my insurance.

INSURANCE WAIVER AND NON-COVERED SERVICES WAIVER Non covered service: _____

I understand that if I do not have a copy of a current insurance card and a valid referral, if required, Women's Health Group of Southeast Georgia is not obligated to see me, but if I still wish to be seen, I can be seen as a "Private Pay" patient. I agree that neither Women's Health Group nor I will file a claim for the visit. I will be required to pay the total cost of the visit in advance. In addition, there may be a service I desire, suggested or provided, that is not covered under my insurance plan ("non-covered services"). I understand I must pay for "non-covered" services. If feasible, a waiver will be completed for each "Private Pay" visit or "non-covered service". **Initial:** _____

ANNUAL EXAMS

Annual (well woman) exams are preventative visits and are not paid for by all insurance carriers. I understand I am responsible for payment, if the exam or portion of the exam is not covered by my insurance. Annual exams do not typically include problems I may be having, as problem visits require longer times. If I am experiencing problems, the office may be required to reschedule another visit to the address these concerns.

LAB SERVICES

We are unable to guarantee payment of lab services by your insurance carrier. Please contact your insurance company prior to having labs drawn should you have concerns regarding insurance coverage.

ADDITIONAL INFORMATION

Women's Health Group accepts payments in cash, checks, and credit cards. I understand additional charges are applied to my account for any returned checks used to pay on my account, for certified letters sent to me for collection on my account, and collection agency fees. In the event I receive a payment from my insurance carrier, I agree to endorse any payment due for services rendered to Women's Health Group.

ASSIGNMENT OF BENEFITS

I hereby authorize and assign all payments and/or insurance benefits for medical services and/or surgical procedures rendered directly to Women's Health Group. I hereby authorize Women's Health Group to release medical information necessary to obtain payment. I understand that I am financially responsible for all charges not covered by my insurance plan.

SIGNATURE

By signing this agreement, I acknowledge that I have carefully read, understand, and agree to the above terms and conditions.

PATIENT SIGNATURE: _____ DATE: _____

PARENT, GUARDIAN, OR LEGAL REPRESENTATIVE: _____ DATE: _____
Signature

Employee who reviewed intake of form: _____ DATE: _____
Signature

